ENTERGY LOUISIANA, LLC
LOUISIANA PUBLIC SERVICE COMMISSION
UNDOCKETED WINTER STORM EVENT

Response of: Entergy Louisiana, LLC
to the First Set of Data Requests
of Requesting Party: Louisiana Public Service Commission

Question No.: LPSC 1-50 Part No.: Addendum:

Question:

In your opinion, was your utility adequately prepared for the Winter Storms?

a. Did you customers benefit from your level of preparedness?

Response:

Yes. ELL activated its storm response plan ahead of the Winter Storms and was prepared to restore power when it was safe to do so. ELL also took steps ahead of the storm to postpone planned generator outages to make more generation available to customers during this extreme event. ELL also returned a deactivated unit to service during the event. Collectively, these actions provided over 2,300 MW of additional generation that was not supposed to be available the week of the extreme weather event. These actions by ELL likely prevented widespread and prolonged power outages across the state. As the Company noted in its response to Staff 1-48, ELL is always looking to identify ways in which it can improve the level of service it provides to its customers and is in the process of identifying opportunities to improve the way it prepares for extreme winter weather events.

a. Yes, as did electric customers throughout the state.