ENTERGY LOUISIANA, LLC
LOUISIANA PUBLIC SERVICE COMMISSION
UNDOCKETED WINTER STORM EVENT

Response of: Entergy Louisiana, LLC
to the First Set of Data Requests
of Requesting Party: Louisiana Public Service Commission

Question No.: LPSC 1-8 Part No.: Addendum:

Question:

How heavily did you rely on contracted crews (compared to your own linemen) to restore power during the Winter Storms?

Response:

See ELL's response to LPSC 1-7 for a discussion of ELL's general practices related to contracting crews and internal resources. It should be noted that, unlike a hurricane scenario where typically a more limited geographic area is affected, the Winter Storms affected the entire electrical grid for the Southeastern portion of the country, the region from which additional resources are often acquired. While the Company was successful in securing some "off-system" contractor support, this event not only challenged ELL's ability to secure additional workers, but also posed a challenge to other utilities who had similar needs. This scenario also delayed the arrival of resources into the affected areas.

During the Winter Storm event, the peak number of transmission and distribution line workers restoring power for the Company was 2,333, of which 1,815 were transmission and distribution contract line workers and 518 were internal distribution line workers.