ENTERGY LOUISIANA, LLC
LOUISIANA PUBLIC SERVICE COMMISSION
UNDOCKETED WINTER STORM EVENT

Response of: Entergy Louisiana, LLC
to the First Set of Data Requests
of Requesting Party: Louisiana Public Service Commission

Question No.: LPSC 1-7 Part No.: Addendum:

Question:

How heavily do you rely on contracted crews (compared to your own linemen) to restore power during normal[1] outages?

Response:

For its transmission facilities, ELL relies on contract transmission line crews and Company substation personnel to restore power during normal (i.e., non-emergency) and non-normal (i.e., emergencies, including winter storms) outages. The contract crews are overseen by the Company's transmission line leads. In addition, there is also safety oversight by Company personnel.

For its distribution facilities, ELL generally handles normal outages with internal line workers who serve as first responders to restore power. As the number of outages and damage identified or predicted increases beyond the ability for internal crews to restore power in a reasonable time, additional contract crews are utilized to support the restoration.

[1] Normal outages would be non-emergency events, whereas emergency events are hurricanes or a scenario like the Winter Storms.